SharePoint Login Troubleshooting Instructions

1. If you successfully log into your account, but are not directed to the ELCC Data Submission homepage, you do not have access to the ELCC Data Submission site. Notify your PJM contact or elcc@pjm.com so your access can be provisioned. Go to step 3.
2. If you do not have a PJM Tools username, navigate to https://accountmanager.pjm.com/accountmanager/pages/public/new-user.jsf to create an account. Once the account is created, an email will be sent to the email address that you provided asking for a password. Please click the link in the email to set your password. After your password is set, notify your PJM contact so that your access can be provisioned.
3. You will be notified by an email once your ELCC Data Submission homepage access has been granted. Attempt to log in. If still have issues, please email elcc@pjm.com and Sharepoint_support@pjm.com for assistance.