



Market Settlements Contact Information Update

Market Settlements Subcommittee
June 12, 2023

- Effective July 1, 2023, Markets Settlements will start to use Salesforce to track and answer member questions.
- Mrkt_settlement_ops@pjm.com will become the main external contact address for Market Settlements.
 - Emails directed to this address will automatically create Salesforce cases.
- Existing intactg@pjm.com address will be retired on July 1, 2023.

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Secretary:
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Member Hotline

(610) 666-8980

(866) 400-8980

custsvc@pjm.com

**PROTECT THE
POWER GRID
THINK BEFORE
YOU CLICK!**

Be alert to
malicious
phishing emails.



Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com

