



General Updates

As of July 16, 2024

Production Issues and Demonstrations

July

None Scheduled

Aug.

None Scheduled

**Demos are held during the monthly
Tech Change Forum meeting.**

If there are any demonstrations you would like to see,
please email TechChangeForum@pjm.com.

Product	Date	Issue
eDART	July 11-12, 2024	<p>Users were unable to access eDART in production because they were being directed to train SSO. As a result, they were receiving 404 errors upon signing in.</p> <p>Users were unable to complete forms if a date/time was required to be entered. This was experienced on generation ticket updates, transmission ticket duplication, etc.</p>

Facilitator:

Tawnya Luna, Tawnya.Luna@pjm.com

Secretary:

Dave Miscavage, Dave.Miscavage@pjm.com

SME/Presenter:

Tawnya Luna, Tawnya.Luna@pjm.com

Tech Change Forum: General Updates



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID
THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com

