# Communities Roadmap

As of July 16, 2024

## 2024.07 Release Updates

| Product - Action Required | Deadline | Who May Be Affected |
|---|---|---|
| Membership Management Community – **2024.07 Release** – awareness only | **July 24** <br> **5 - 8 p.m.** | Membership Management Community Users |

| 2024 | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| **Jan** | **Feb** | **March** | **Apr** | **May** | **Jun** | **Jul** | **Aug** | **Sept** |

| | Jan | Feb | March | Apr | May | Jun | Jul | Aug | Sept |
|---|---|---|---|---|---|---|---|---|---|
| **Member Community** | ◆ 2024.02 Release **Production Maintenance Release:** Jan. 31 | ◆ 2024.03 Release **Production Maintenance Release:** Feb. 14 | | | | | | | |
| **Planning Community** | | | | | | | | | |
| **Membership Management Community** | | | | | | | 2024.07 Release **Production Principal Enhancements Release:** July 24 | | |

# Membership Management Community Updates

- Implementation of the reevaluation of the definition of Principal to allow for PJM to further standardize and continue strengthening the implementation of required KYC due diligence procedures for entities and individuals participating in the PJM Markets.

- Enhancements implemented in the Membership Application Credit Application Principal page

- Enhancements implemented in the Membership Management Maintenance Principal Module

Facilitator:
Tawnya Luna, [Tawnya.Luna@pjm.com](mailto:Tawnya.Luna@pjm.com)

Secretary:
Dave Miscavage, [Dave.Miscavage@pjm.com](mailto:Dave.Miscavage@pjm.com)

SME/Presenter Contact:
Debbie Taraschi, [Debbie.Taraschi@pjm.com](mailto:Debbie.Taraschi@pjm.com)

**Communities**

Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

# Product Details

The Member Community allows members to find answers to their questions, get the information they need when they need it, and resolve issues quickly and efficiently.

**Key Product Features**

- Research topics quickly and easily

- Submit questions, issues and requests to PJM

- Track the real-time status of your requests

- Initiate various processes for demand bid, generation transfers, etc.

The [Planning Community](#) will allow Transmission and Generation Owners to find information and collaborate with other users and PJM subject matter experts about Planning initiatives, proposal windows and process questions.  Discussions are based on Planning topics.

**Key Product Features**

- Moderated discussion boards

- Research topics quickly and easily

- Submit questions, issues and requests to PJM

The [Membership Management Community](#) will allow companies to submit application information for PJM membership and maintain member level contact information.

## Key Product Features

- Application
  - Track the real-time status of your membership application
  - Submit documentation for application

- Contact Management
  - Maintain member level contact information for certain roles identified by PJM

- Maintenance
  - Track the real-time status of your membership requests
  - Initiate membership related requests such as name change, withdrawal, etc. via the community
  - Complete membership recertification tasks