



Account Manager, Bulletin Board, Data Viewer, Messages, Resource Tracker, Tools Home and Voting Roadmaps

As of July 16, 2024



Revisions

None

Product - Action Required	Deadline	Who May Be Affected
Validate users, user access, and user relationship to main (Member) account	August 30	Company Account Managers (CAMs) – Account Manager
Account Manager Maintenance Release	Q2/Q3	All Account Manager users
Resource Tracker	Q3	All Resource Tracker users
Voting Maintenance Release	Q4	All Voting users



2024												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Account Manager						Train - June 10 Prod - June 24		Train - June 21 Maintenance Release	Prod - August 30			
Bulletin Board												
Data Viewer												
Tools Home												

Legend

- Start Date
- ◆ End Date

2024												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Messages												
Resource Tracker								Maintenance Release				
Voting								Maintenance Release				

Legend

- Start Date
- ◆ End Date

Account Manager User Certification

- CAMs will be asked to validate all users, review user access, and establish a relationship (agent, vendor, employee) between users and the main (Member) account
- 60 day window to complete: June 24 to August 30 in Production
- Details available in [Manual 33](#), section 5.1.8
- [User guide](#) available on Account Manager webpage of PJM.com

Train Environment

- June 10 to June 21

Training/Demo for CAMs*

- June 10: 10:30 a.m. to 11:30 a.m.

Open House Sessions

- July 10: 10 a.m. to 12 p.m.
- July 23: 1 p.m. to 3 p.m.
- August 8: 10 a.m. to 12 p.m.
- August 21: 1 p.m. to 3 p.m.

*Training session will be scheduled as Special Session of the Tech Change Forum and is open for Registration.

*Sessions will be recorded and posted on PJM.com

Facilitator:

Tawnya Luna, Tawnya.Luna@pjm.com

Secretary:

Dave Miscavage, Dave.Miscavage@pjm.com

Presenter:

Ian Mundell, Ian.Mundell@pjm.com

SMEs:

Account Manager team, accountmanager@pjm.com

**Account Manager, Bulletin Board, Data Viewer, Messages,
Resource Tracker, Tools Home and Voting**



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID
THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com





Product Details

[Account Manager](#) is used to create accounts and request and grant access to PJM's tools and website.

Key Product Features

- Grants access to PJM Tools
- Member CAM's can determine and regulate access for their respective companies

[Bulletin Board](#) facilitates power contracting activity.

Key Product Features

- Provides users with access to a larger pool of buyers and sellers of contracts for electric power
- Allows users to view, post and modify requests to buy or offers to sell power

[Data Viewer](#) allows users to view operational and market data graphically.

Key Product Features

- Display real-time LMPs, IT SCED forecasted LMPs, Dispatch Rate, etc.
- Customizable data plots and graphs

[Messages](#) provides updates and important messages regarding PJM tools.

Key Product Features

- Used by members to view updates and important messages regarding PJM tools

[Resource Tracker](#) provides generation owners a single view of generator ownership information as recorded across various PJM applications.

Key Product Features

- Single point mechanism for generator ownership information
 - Ownership changes
 - Energy, Capacity and Ancillary Service Ownership
 - Marketing Company
 - Dispatching Company
- Annual confirmation period
- Created in 2013 to provide a single point mechanism for Generation Owner Information
- In December 2018, Stakeholders endorsed changes to move confirmation period to Annually with a 4 week duration
- In 2019 and 2020, further enhancements were made to field logic and formatting

[Voting](#) facilitates voting at the Markets and Reliability Committee and Members Committee meetings.

Key Product Features

- Facilitates voting at the Markets and Reliability Committee and Members Committee meetings
- Vote tallying and reporting
- Tool also allows both on-site and remote meeting attendees to cast votes for agenda items presented to the membership for voting