



PJM.com Roadmap

As of December 14, 2023

- Updates on
 - Secure area expiration.
 - Support new planning reforms on [pjm.com](https://www.pjm.com)

Product - Action Required	Deadline	Who May Be Affected
Secure Area Expiration – click the <i>Renew Now</i> link on the secure page	June 2024	Anyone with access to secure areas on pjm.com
PJM.com Slowness - Report any slowness to PJM	Ongoing through December 2024	Anyone visiting PJM.com
Planning Reforms – No action required	April 2024	Anyone visiting Service Requests pages under the Planning section



2024											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Nov	Dec
Secure Area Expiration					Production	◆					
Slowness (Ongoing through 2024)										Production	◆
Planning Reforms				Production	◆						

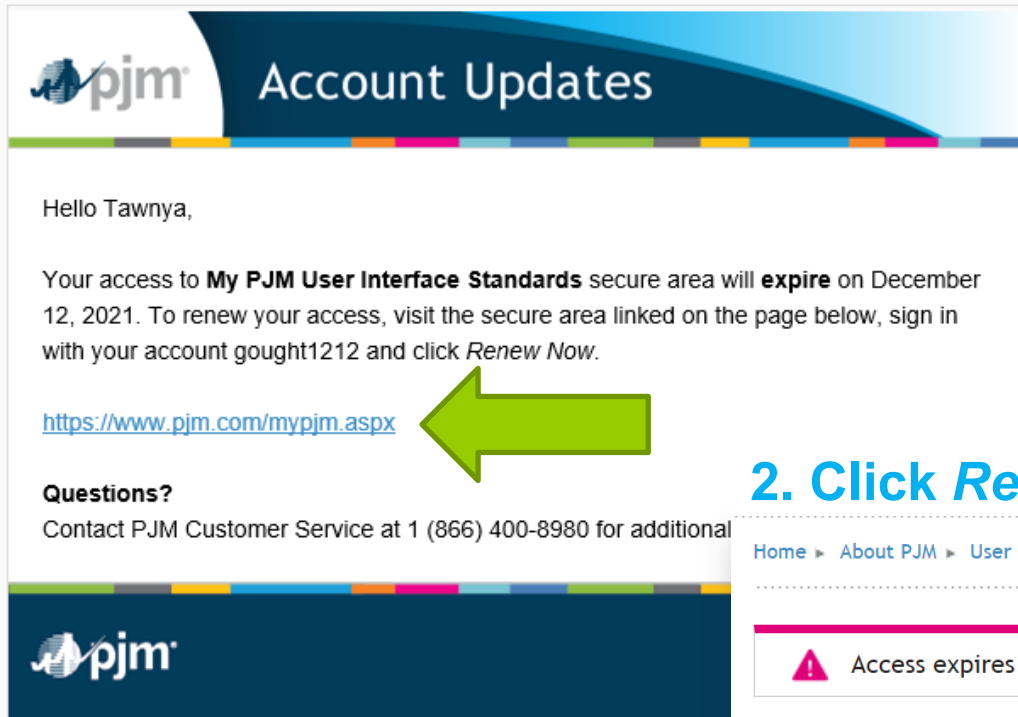
Legend

- Start Date
- ◆ End Date

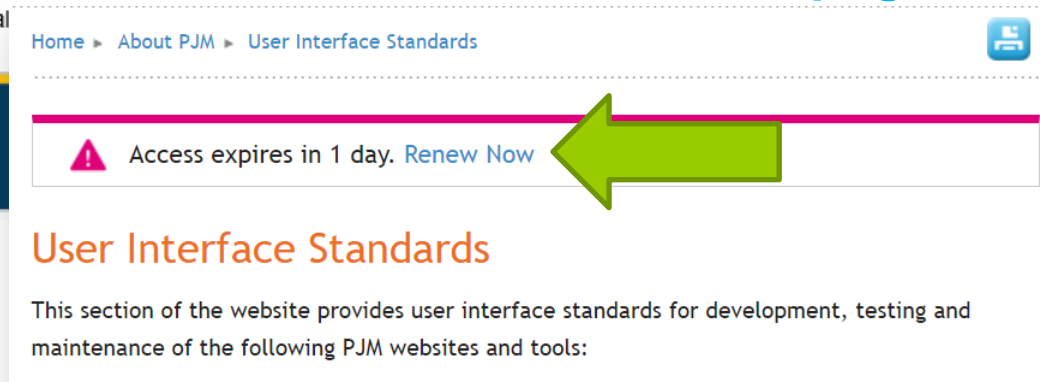
- Access expiration policy for Members and PJM staff:
 - Access will expire in 3 years
- Access expiration policy for Non-Members:
 - Access granted prior to August 8, 2023, will expire in 1 year
 - Access granted after August 8, 2023, will expire in 2 years
- Notification will be sent before access expires

Area	Action Required
PJM.com secure areas requiring access approval, as well as potentially CEII authorization	Use the renew option to keep access

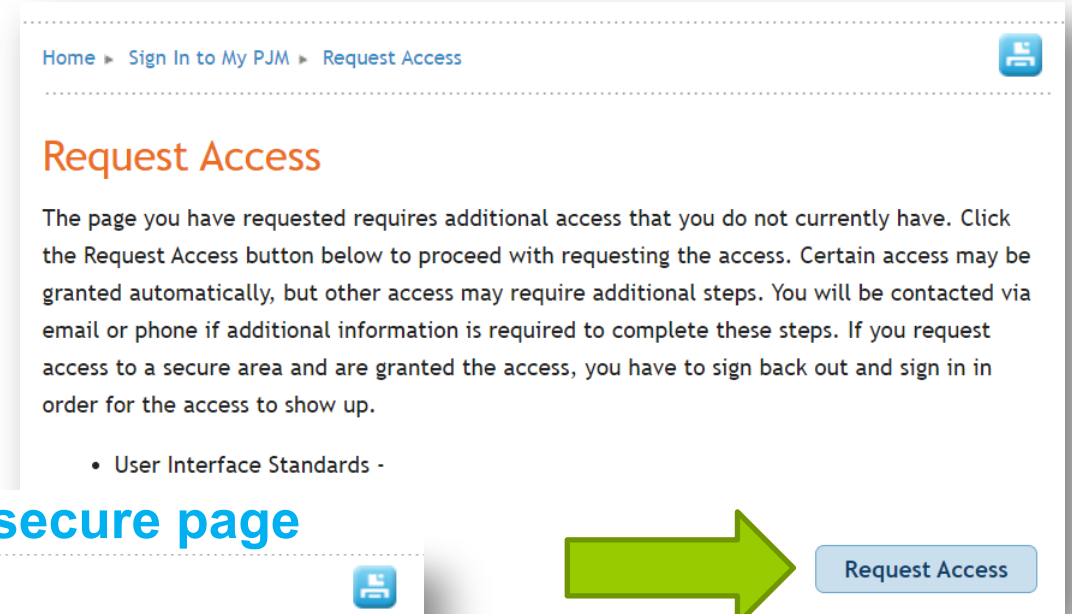
1. Email reminder sent before expiration



2. Click *Renew Now* on secure page



3. Click *Request Access* button



- PJM is in the process of transitioning to a new interconnection process.
- Services Request section will be redesigned to enable members to interact with the interconnection requests in pre-transition and post transition format.
- Initial phase is scheduled for mid-April release.

- PJM.com slowness is a long-term initiative with many variables due to complexity and size of the website.
- We are working through multiple factors that may contribute to the website delays, specifically:
 - Move Search engine to Cloud - Completed in March 2023
 - Move PJM.com and its sub-sites to Cloud – In Progress (target completion: March 2024)
 - Upgrade software to the latest version – In Progress (target completion: March 2024)
 - Refactor code base – In Progress (target completion: December 2024)
 - Measure performance metrics – Ongoing

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PJM.com



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID
THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com





Product Details

PJM's corporate website, www.pjm.com, is the interface for information and tools used by PJM and its members & stakeholders

Key Product Features

- Display Content and Data
- Meeting/Event/Training Registration, Secure Content Areas
- Manuals, Filings & Orders, Reports
- Real-Time Dashboards, Maps