



Account Manager, Bulletin Board, Data Viewer, Messages, Resource Tracker, Tools Home and Voting Roadmaps

As of July 11, 2022

Product - Action Required	Deadline	Who May Be Affected
Account Manager (Train) – Users should review release information	July 21 6 p.m. – 8 p.m.	Account Manager tool users
Account Manager (Production) – Users should review release information	July 28 6 p.m. – 8 p.m.	Account Manager tool users



Action Required	Deadline	Who Is Affected
Validate users, user access, and user relationship to main (Member) account	August 31	Company Account Managers (CAMs) – Account Manager



2022												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Account Manager		◆ Switchover: Feb 16	◆ User Certification Train Mar 30, Production Apr 6	◆ Enhancements:			◆◆ Enhancements: Train Jul 21, Production Jul 28					
Bulletin Board		◆ Switchover: Feb 16										
Data Viewer												
Tools Home		◆ Switchover: Feb 16										

* Tentative

Legend

- Start Date
- ◆ End Date



2022												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Messages		◆ Switchover: Feb 16										
Resource Tracker		◆ Switchover: Feb 16										
Voting	◆ Prod: Jan 13 ◆ Train: Jan 6		◆ ◆ Train Mar 31, Production Apr 7			◆ ◆ Train Jun 13, Production Jun 15						

Legend

- Start Date
- ◆ End Date



New Features

- Tab through fields in using the keyboard.
- Update first name on system accounts.

Account Manager User Certification

- CAMs will be asked to validate all users, review user access, and establish a relationship (agent, vendor, employee) between users and the main (Member) account
- 60 day window to complete: June 30 to August 31 in Production
- Details available in [Manual 33](#), section 5.1.8
- [User guide](#) available on Account Manager webpage of PJM.com

Train Environment

- June 14 to June 29

Training/Demo for CAMs*

- June 15: 10 a.m. to 11 a.m.
- June 20: 1:00 p.m. to 2:00 p.m.
- July 7: 10:30 a.m. to 11:30 a.m.

*Training sessions are scheduled as Special Sessions of the Tech Change Forum and are open for Registration

*Sessions will be recorded and posted on PJM.com

Open House Sessions

- July 12: 1 p.m. to 3 p.m.
- July 21: 10 a.m. to 12 p.m.
- July 26: 1 p.m. to 3 p.m.
- August 5: 10 a.m. to 12 p.m.
- August 11: 1 p.m. to 3 p.m.
- August 18: 10 a.m. to 12 p.m.
- August 25: 1 p.m. to 3 p.m.
- August 30: 1 p.m. to 3 p.m.

Facilitator:

Todd Keech, Todd.Keech@pjm.com

Secretary:

Risa Holland, Risa.Holland@pjm.com

Presenter/SME:

Amanda Egan, Amanda.Egan@pjm.com

SME:

Bhavana Gagrini, Bhavana.Gagrini@pjm.com

**Account Manager, Bulletin Board, Data Viewer, Messages,
Resource Tracker, Tools Home and Voting**



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID
THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com



Product Details

[Account Manager](#) is used to create accounts and request and grant access to PJM's tools and website.

Key Product Features

- Grants access to PJM Tools
- Member CAM's can determine and regulate access for their respective companies

[Bulletin Board](#) facilitates power contracting activity.

Key Product Features

- Provides users with access to a larger pool of buyers and sellers of contracts for electric power
- Allows users to view, post and modify requests to buy or offers to sell power

[Data Viewer](#) allows users to view operational and market data graphically.

Key Product Features

- Display real-time LMPs, IT SCED forecasted LMPs, Dispatch Rate, etc.
- Customizable data plots and graphs

[Messages](#) provides updates and important messages regarding PJM tools.

Key Product Features

- Used by members to view updates and important messages regarding PJM tools

[Resource Tracker](#) provides generation owners a single view of generator ownership information as recorded across various PJM applications.

Key Product Features

- Single point mechanism for generator ownership information
 - Ownership changes
 - Energy, Capacity and Ancillary Service Ownership
 - Marketing Company
 - Dispatching Company
- Annual confirmation period
- Created in 2013 to provide a single point mechanism for Generation Owner Information
- In December 2018, Stakeholders endorsed changes to move confirmation period to Annually with a 4 week duration
- In 2019 and 2020, further enhancements were made to field logic and formatting

[Voting](#) facilitates voting at the Markets and Reliability Committee and Members Committee meetings.

Key Product Features

- Facilitates voting at the Markets and Reliability Committee and Members Committee meetings
- Vote tallying and reporting
- Tool also allows both on-site and remote meeting attendees to cast votes for agenda items presented to the membership for voting