

PJM.com Roadmap

As of February 19, 2021 Tawnya Luna Lead User Experience Strategist Corporate Communications





- Single sign on rescheduled
- Issue tracking refresh planned



Impact Details – PJM.com

Product - Action Required	Deadline	Who May Be Affected
Secure Area Expiration – click the <i>Renew Now</i> link on the secure page	Access expires within 17 days of receiving email	Anyone with access to secure areas on pjm.com
Single Sign On & Header Updates – sign in required every 24 hours	End of Q2 2021	Anyone visiting PJM.com
Committees & Groups Refresh - update bookmark to retired page	March 26 8:00 a.m.	Anyone involved in the stakeholder process
Issue Tracking Updates	March 26 8:00 a.m.	Anyone visiting issuetracking.pjm.com
	10	(?)



2021 Roadmap for PJM.com

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Single Sign On & Header Updates					Produc	ction 🔶						
Secure Area Expiration		Produ	uction 🔶									
Committees & Groups Page Refresh			uction 🔶 ch 26									
Issue Tracking Refresh			uction 🔶 ch 26									





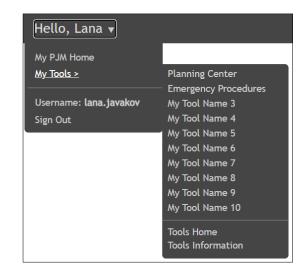
Single Sign On & Header Updates

- Integrated sign in from PJM.com to tools
- 24-hour session time out



<u>Hi, Tawnya</u> → Tool	s Sign In	
My PJM Home		
Username: gought Sign Out	about pjm	tra
	-	

After





Secure Area Expiration

- Access will expire 1-2 years after granted.
- Expiration will be enabled for each secure area in Q1.
- Notification will be sent before access expires.

Area	Action Required
Secure areas requiring CEII authorization	Use the renew option to keep access



Renewing Secure Area Access

1. Email reminder sent before expiration

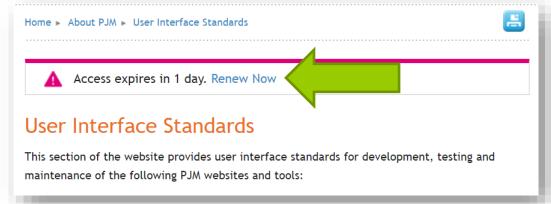
From: Account Manager <<u>accountmanager-donotreply@pjm.com</u>> Sent: Tuesday, December 1, 2020 1:00:06 AM Subject: Account Manager - Your My PJM User Interface Standards access will expire on 12-02-2020

Hello Daniel,

Your access to My PJM User Interface Standards secure area on PJM.com will expire on 12-02-2020. To renew your access, visit the My PJM User Interface Standards page, sign in with your account and click *Renew Now*.

Please contact PJM if you have any further questions.

2. Click *Renew Now* on secure page



3. Click Request Access button

Home
Sign In to My PJM
Request Access

Request Access

The page you have requested requires additional access that you do not currently have. Click the Request Access button below to proceed with requesting the access. Certain access may be granted automatically, but other access may require additional steps. You will be contacted via email or phone if additional information is required to complete these steps. If you request access to a secure area and are granted the access, you have to sign back out and sign in in order for the access to show up.

• User Interface Standards -



Request Access

1



Committees & Groups Page Refresh

Updated page provides everything needed to get involved in the stakeholder process:

- Forms
- Templates
- Quick guides
- Educational material
- Tools

Stakeholder Process Quick Guides & Templates page to be retired. Content moved to Committees & Groups page.

Meeting Center Pandemic Coordination		
Committees C User Groups C Forums C Subcommittees C Task Forces C	groups provide a forum for members to share their positions and governance structure for administering an open grid and transpa A collaborative approach - a hallmark of the way PJM conducts t ensure robust markets. Stakeholder Process Resources	I resolve difficult issues. Market committees are essential to PJ/ arent markets.
Closed Groups Issue Tracking Stakeholder Meetings State Commissions Webex	Committee Structure Diagram PDF Manual 34: PJM Stakeholder Process (WEB) PDF Facilitation Feedback Bester Indate	Contact Stakeholder Affairs Team Member Relations (866) 400-8980 (610) 666-8980
	Templates Issue Charge (FOC) Problem Statement (FOC) Quick Guides At a Glance: The PJM Stakeholder Process (FOF) PJM Stakeholder Process: New Member (FOF) Guidelines for Presenters External to PJM (FOC) Webex Name Display (FOC) Education	Member Community PIM Store
	Stakeholder Process Training PJM Structure Fact Sheets: Governance Membership Stakeholder Uses Structured Problem Solving Committee & Groups Develop Solutions in Stakeholder Process PDF	Issue Tracking: 2021 MC Annual Plan

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Issue Tracking

A library about pjm training committees & groups planning markets & operations library

Home 🕞 Committees & Groups 🕞 Issue Tracking

Issue Tracking

Issue Tracking provides a comprehensive list of all significant issues affecting PJM and its members. It also provides the ability to track a single issue across the PJM stakeholder process without searching numerous committee Web pages to monitor progress.

If you don't see an issue below, it may be found in the archived issues list.

Standing Committe	ee 🔻 Issue Owner 🔻 Strategic Focus Areas 🔻	Issue Sta	tus	•	Stakeholde	er Process S	tep	▼ 2	020	•	Open/Cl	osed 🔻	Clear
Issue Owner 🖕 Issue 🗢 💠 MC Annual Plan - 2020													
	Search	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
ОС	Black Start Unit Involuntary Termination & Substitution Rules												
MIC	PMA Credit Requirements for NITS Charges												
PC	Storage as a Transmission Asset												
CCSTF	Effective Load Carrying Capability for Limited Duration Resources & Intermittent Resources												
MIC	Real Time Market Values												
PC	Critical Infrastructure Stakeholder Oversight												

Home page to feature 2021 Members Committee Annual Plan

about pjm training committees & groups planning markets & operations library

nter		Home 🕞 Committees & Gro	oups 🔸 Issue Tracking 🔸	 Issue Details: 								
Coordination		Issue Details										
s												
s	в	Critical Infrastructure Stakeholder Oversight										
tees		This work effort is designed to consider whether the development of Tariff, Operating Agreement ("OA"), and Manual language is needed to address both the CMPs referenced in the										
		August 12, 2019 notice and future CIP-014 listed and other security impacted facilities. Proposed Timeline										
lps												
ing		Issue initiated: 12.12.2	2019	Work begins: 1.7.2020	Target Completion: 6.30.2020	Actu	al Completion Date: TBD					
r Meetings												
e Fourm		Issue Details					Stakeholder Process Step					
nissions		Stakeholder Body	Planning Committee				Approved					
		Facilitator	Grace Kelly									
		Subject Matter Expert	12.12.2019				Education					
		PC Approval Date	12.12.2019				V Interest					
		First Read Date	12.12.2019				Design					
		Issue Catalyst	Manual language is n		relopment of Tariff, Operating Agreement ("OA"), erenced in the August 12, 2019 notice and future		Options					
			notice by the PJM Tr		strict of Columbia in response to the August 12, 20 intent to file a new Attachment M-4 to the PJM Ta ("CMPs").		Packages					
		Issue Status	Solution Alternatives		(())		Consensus					
		Manual Changes					Review					
		Agreement Changes	OATT Section 4.5, O	A Section 16.8.2			Completed					
			Problem Statement (PDF Issue Charge (PDF)								

More details provided on each issue's status

Meeting Ce

Pandemic

Committe

User Group

Subcommi

Task Forces Closed Gro Issue Track Stakeholde Tech Chang State Comm WebEx



Product Details



Background

PJM's corporate website, <u>www.pjm.com</u>, is the interface for information and tools used by PJM and its members & stakeholders

Key Product Features

- Display Content and Data
- Meeting/Event/Training Registration, Secure Content Areas
- Manuals, Filings & Orders, Reports
- Real-Time Dashboards, Maps