



General Updates

As of January 20, 2021
Foluso Afelumo

- No planned January demonstrations
- No currently planned February demonstrations

- If there are any demonstrations you would like to see please email TechChangeForum@pjm.com
- We will provide February demonstrations on February 19

Product(s)	Date	Issue
Markets Gateway	December 15	Markets Gateway requests began taking longer to process than normal. Non-responsive system services were restarted to address the issue.
Markets Gateway	December 22	The DA results were posted late and rebid period had to be extended. This was caused by the an unexpected failure of the backend database. The team worked to restore the system and resume posting of the DA results.
Data Miner	December 30	Data Miner was unavailable due to issues with our cloud vendor. The vendor resolved the issue and the system became accessible again.

Product(s)	Date	Issue
Membership Management Community	December 30	There was an issue with creating additional subaccounts. This was fixed by updating an internal workflow
Data Miner	January 12	Latency in posting RT Unverified Five Minute LMPs. Caused by unplanned impact from maintenance. There was also missed communication on this maintenance. The team worked to address the issues.
Markets Gateway	January 14	The DA results were posted late and rebid period had to be extended. This was caused by a long running query that needed to be tuned. The issue was resolved by the support team.

- Visit PJM.com for up to date information - <https://www.pjm.com/about-pjm/newsroom/info-connection.aspx>.