






Communities Roadmap

As of April 16, 2020

Product - Action Required	Deadline	Who May Be Affected
<p>Membership Management Community – Attend 1 of 3 scheduled training sessions on Member Maintenance feature</p>	<p>4/13/2020 4/22/2020 4/28/2020</p>	<p>Member contacts with the role of Officer, Authorized Representative, Maintenance Manager</p>
<p>Membership Management Community – Member Maintenance feature available for re-certifications and requests</p>	<p>5/11/2020</p>	<p>Member contacts with the role of Officer, Authorized Representative, Maintenance Manager</p>
<p>Member Community – Attend Principal Agent Declaration of Authority (DOA) demonstration</p>	<p>5/6/2020</p>	<p>All users needing to submit DOAs</p>
		

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Member Community					DOA Pilot and Demo May 6							
Tech Change Community												
Planning Community												
Membership Management Community					2020 Maintenance Go Live Production: May 11							

Legend

- Start Date
- ◆ End Date



- Principal Agent Declaration of Authority (DOA) Updates
 - Demonstration: May 6
 - DOA form refreshed on the Member Community
 - Wizard based form providing Save & Continue and Preview ability
 - Original DOA request form available until pilot is complete
- Members interested in pilot should contact techchangeforum@pjm.com

Area	Action Required	Outage
User Interface	Attend demonstration	No outage
Browserless	n/a	n/a

- 2020 Maintenance Go Live
 - Production: May 11, 2020
 - New Maintenance section available on Membership Management Community
 - Complete annual re-certifications
 - Initiate member requests (affiliate disclosure, name change, company account manager, withdraw, voting member, sub accounts, contact management)

Area	Action Required	Outage
User Interface	Attend training session	No outage
Browserless	n/a	n/a



Product Details

The [Member Community](#) allows members to find answers to their questions, get the information they need when they need it, and resolve issues quickly and efficiently.

Key Product Features

- Research topics quickly and easily
- Submit questions, issues and requests to PJM
- Track the real-time status of your requests
- Initiate various processes for demand bid, generation transfers, etc.

The [Tech Change Community](#) allows users to find information and collaborate with other users and PJM subject matter experts about PJM's tools and initiatives. Discussions are based on topics covered within the monthly Tech Change Forum meetings.

Key Product Features

- Moderated discussion boards
- Research topics quickly and easily
- Submit questions, issues and requests to PJM

The [Planning Community](#) will allow Transmission and Generation Owners to find information and collaborate with other users and PJM subject matter experts about Planning initiatives, proposal windows and process questions. Discussions are based on Planning topics.

Key Product Features

- Moderated discussion boards
- Research topics quickly and easily
- Submit questions, issues and requests to PJM

The [Membership Management Community](#) will allow companies to submit application information for PJM membership and maintain member level contact information.

Key Product Features

- My Membership
 - Track the real-time status of your membership application
 - Submit documentation for application
- Contact Management
 - Maintain member level contact information for certain roles identified by PJM