

Planning Community

Monica Burkett, Sr. Lead Knowledge Management Consultant

Transmission Expansion Advisory Committee October 5, 2021

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Impact Summary

Action Required	Deadline	Who May Be Affected
Community image updates (awareness only)	09/22/2021	Planning Community Users
	10	



The <u>Planning Community</u> will allow Transmission and Generation Owners to find information and collaborate with other users and PJM subject matter experts about Planning initiatives, proposal windows and process questions. Discussions are based on Planning topics.

Key Product Features

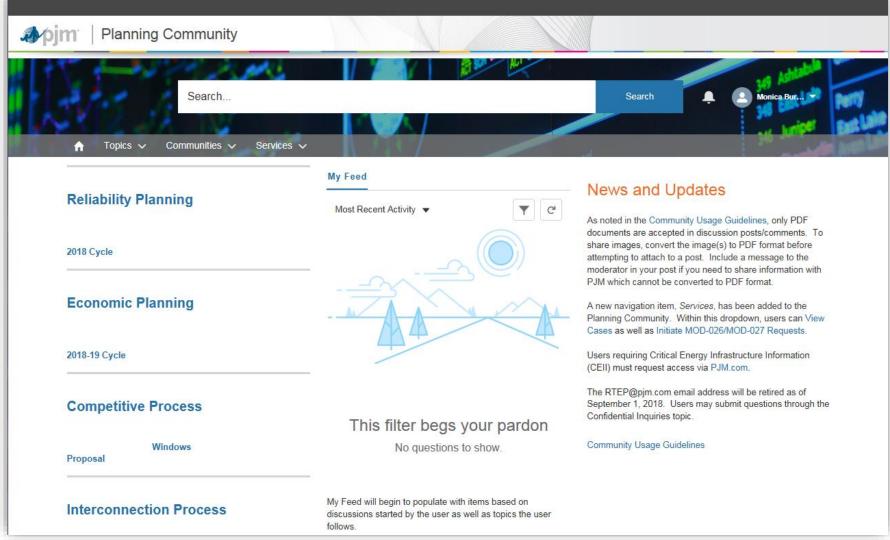
- Moderated discussion boards
- Research topics quickly and easily
- Submit questions, issues and requests to PJM
- Initiate MOD-026/027 service requests



- Based on feedback
 - "Make Communities look different so that you can differentiate which one you are on"
- Update to main image on Planning Community
- Production Go-Live: September 22

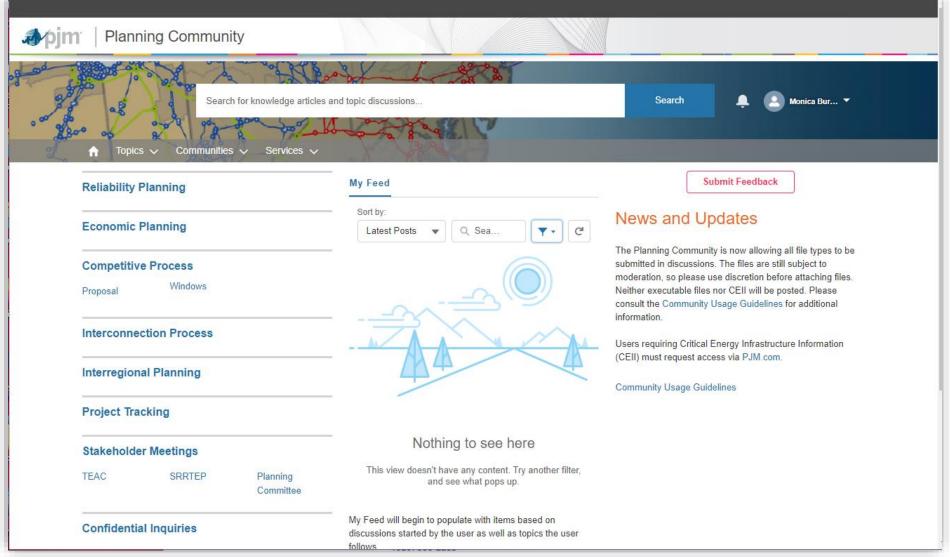


Home Page Before



pjm

Home Page After





Access to Communities

Registration Format

Request access to secure area via tool page on pjm.com

Username Limitation

- Users with multiple usernames must choose one username
- Access to communities is based on the contact and not their company so requesting access to multiple usernames is not permitted
- User must be logged in to PJM.com with the username they would like to access the community with when requesting access

User Access

- PJM Members requesting access to any community are automatically granted access to all communities by default
- Non-members will only be granted access to the community they requested



- Planning Community Tool Link
 - https://pjm.force.com/planning/s/
- Planning Community Webpage on pjm.com
 - https://www.pjm.com/markets-and-operations/etools/planningcommunity
- Community User Guide
 - https://www.pjm.com/-/media/committees-groups/community-user-guide.ashx





Facilitator:

Suzanne Glatz,

Suzanne.Glatz@pjm.com

Secretary:

Michael Zhang,

Michael.Zhang@pjm.com

SME/Presenter:

Monica Burkett,

Monica.Burkett@pjm.com

Planning Community



Member Hotline

(610) 666 - 8980

(866) 400 - 8980

custsvc@pjm.com



V1 – 09/30/2021 – Original slides posted