



# eDART Account Migration to Account Manager

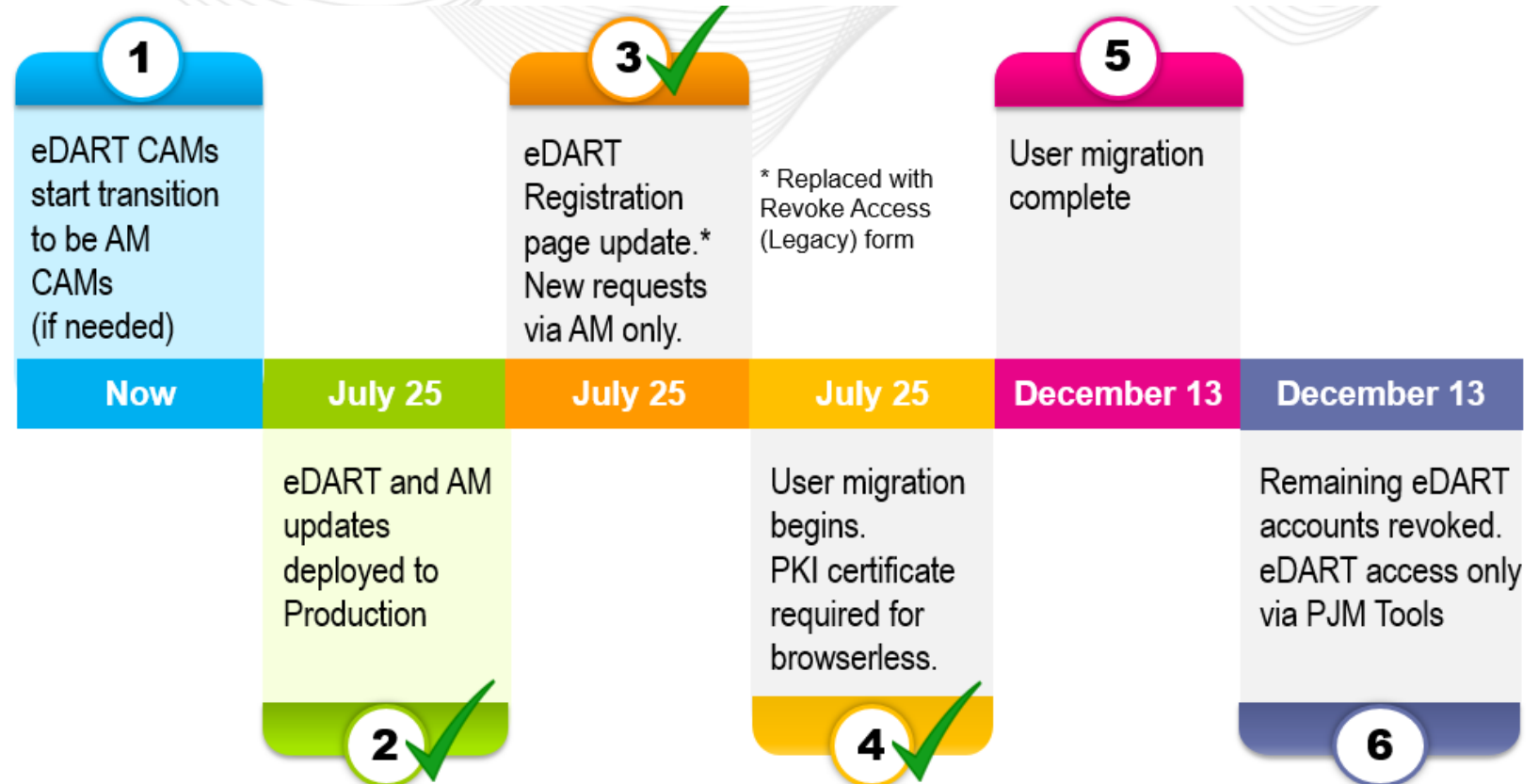
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With the ongoing eDART refresh, management of eDART accounts will be handled exclusively in Account Manager:

- New user account creation
- Granting eDART access to existing user accounts
- Password resets
- Unlocking accounts
- Terminating eDART access

Migration of eDART users to Account Manager is currently underway (7/25/2023 – 12/13/2023):

- [Migration to Account Manager Guide](#)
- [Revoke Access \(Legacy\)](#) – submit for users who will not migrate to Account Manager
- [Migration to Account Manager FAQ](#)
- [Presentation](#), 9/14/2023 eDART Forum



Communication will be sent out for each milestone

✓	Step
	eDART CAM transition to Account Manager CAM (optional)
	eDART CAM transition responsibilities with Account Manager CAM if not opting to be Account Manager CAM
	Request current eDART user list from eDART team ( <a href="mailto:eDARTAccountRequests@pjm.com">eDARTAccountRequests@pjm.com</a> )
	Migrate current eDART users as applicable: <ul style="list-style-type: none"> <li>• Create new AM user account</li> <li>• Request eDART access for existing AM user account</li> <li>• Contact eDART team for bulk option (25+ users) or working session</li> <li>• Address Special Conditions</li> </ul>
	Request check-in with eDART team ( <a href="mailto:eDARTAccountRequests@pjm.com">eDARTAccountRequests@pjm.com</a> ) to confirm completion <ul style="list-style-type: none"> <li>• Submit <a href="#">revoke request</a> for accounts that will not be migrated</li> </ul>

As of: 11/08/2023	
Companies in eDART	758
eDART Accounts*	7933
eDART Accounts in AM	1433
% Complete	18%

*\* Account numbers will likely change during migration period (e.g., includes accounts that may not be migrated)*

**On 12/13/2023, active accounts remaining in eDART Legacy will be set to 'Access Revoked' status, and users will not be able to access eDART (via UI or CLI):**

- Users in Access Revoked status unable to
  - Create Generation/Transmission/TERM tickets,
  - Respond to Gen Checkout/Data Requests/IRC/RRC, and
  - View reports in eDART
- Any scheduled processes/job extracting eDART data will be interrupted, potentially disrupting member company processes dependent on that data

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Migration Support:  
[eDARTAccountRequests@pjm.com](mailto:eDARTAccountRequests@pjm.com)

eDART Support: [eDARTHelp@pjm.com](mailto:eDARTHelp@pjm.com)



### Member Hotline

(610) 666 – 8980

(866) 400 – 8980

[custsvc@pjm.com](mailto:custsvc@pjm.com)

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POWER GRID  
THINK BEFORE  
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Be alert to  
malicious  
phishing emails.

**Report suspicious email activity to PJM.**  
(610) 666-2244 / [it\\_ops\\_ctr\\_shift@pjm.com](mailto:it_ops_ctr_shift@pjm.com)

