

## **General Updates**

As of July 11, 2022

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- Removed TCF announcement
- Removed the Internet Explorer 11 Retirement Update
- Updated Production Issues



## July Demonstration

None

# August Demonstration

None



 If there are any demonstrations you would like to see please email <u>TechChangeForum@pjm.com</u>



## **Production Issues**

Product	Date	Issue
Data Miner	6/23/2022	Day-Ahead market results were unavailable for the default date-time combination due to an internal service caching issue. The data was available on user interface and API, however users had to use a different date-time combination to bypass the cache. PJM resolved the issue a few hours later on the same day.
Customer Service Hotline	6/28/2022 <b>–</b> 6/30/2022	A phone system upgrade resulted in intermittent issues fielding member calls. The problem was fully resolved on 6/30.
PJM.com	7/7/2022	A planned network change resulted in an outage that lasted longer than expected. The networks team worked with the vendor to resolve the issue.





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**Tech Change Forum: General Updates** 



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