



eDART Account Migration to Account Manager

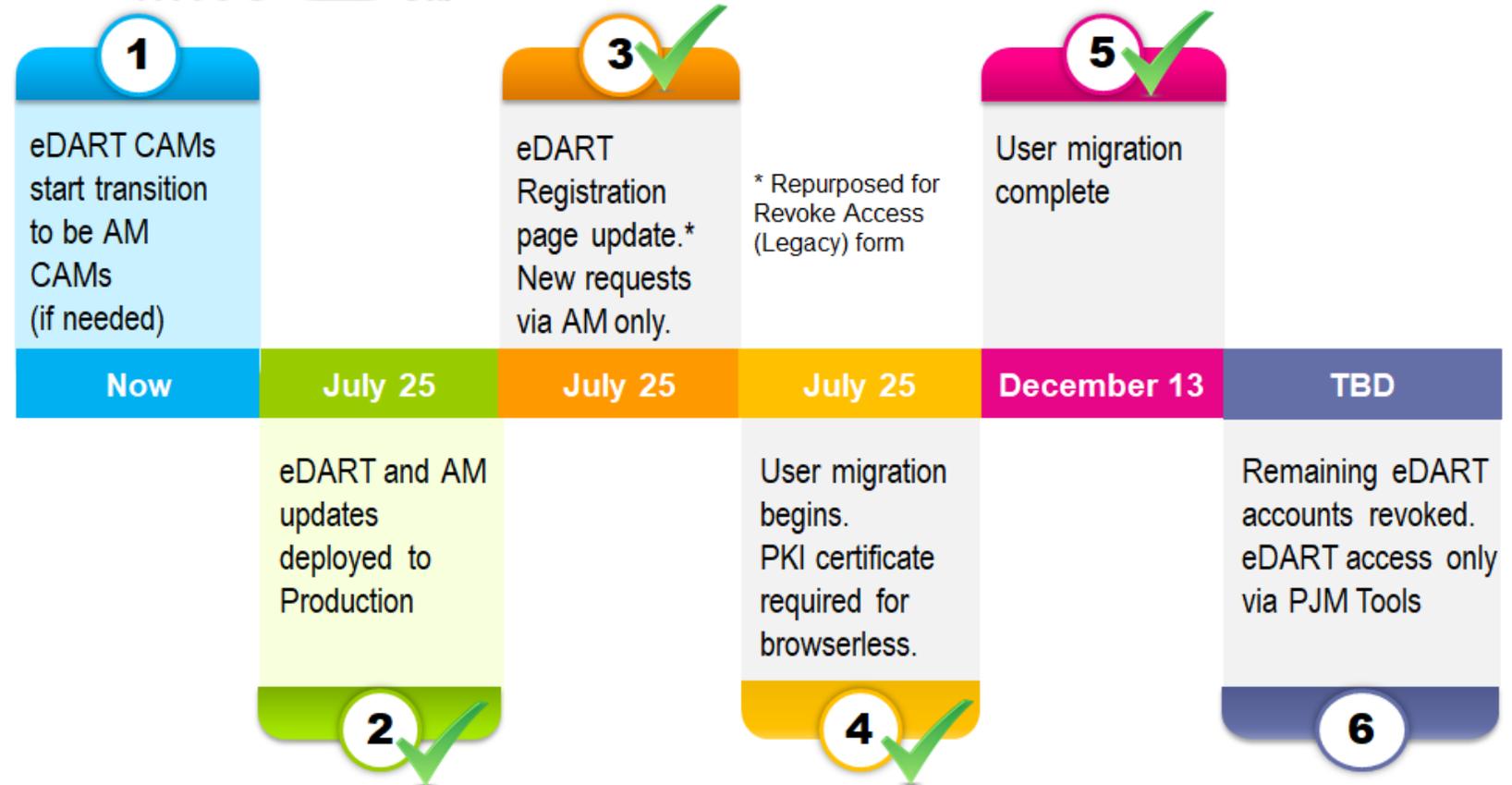
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eDART

Management of eDART accounts is now to be handled exclusively in Account Manager:

- New user account creation
- Granting eDART access to existing user accounts
- Password resets
- Unlocking accounts
- Terminating eDART access

eDART user account management has been migrated to Account Manager

- [Migration to Account Manager Guide](#)
- [Revoke Access \(Legacy\)](#) – submit for users who will not migrate to Account Manager
- [Migration to Account Manager FAQ](#)
- [Presentation](#), 9/14/2023 eDART Forum



Formal User Migration period ended on 12/13/2023.

- Upcoming outreach to companies that still have eDART legacy users – potential compliance concern
- Active accounts remaining in eDART Legacy not revoked at this time:
 - Companies working with vendors to transition to SSO
 - CDW agreements still in progress for CDW Agents
- Bulk update option no longer available

As of: 12/15/2023	
Companies in eDART	772
eDART Accounts*	7840
eDART Accounts in AM	2990
% Complete (All time)	38%
% Complete (Active last 90 days)	51%

** Account numbers subject to change (e.g., includes accounts that may not be migrated)*

Migrated users...

- Can only log into eDART via PJM Tools
 - Train: <https://edartssotrain.pjm.com>
 - Prod: <https://edartssso.pjm.com>
- Can use Single Sign On to log into eDART
- Will require PKI certificate for browserless interaction with eDART (if the user/system account does not already have one)
- Should contact their company CAMs for password resets and unlocking accounts

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Migration Support:
eDARTAccountRequests@pjm.com

eDART Support: eDARTHelp@pjm.com



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

**PROTECT THE
POWER GRID
THINK BEFORE
YOU CLICK!**



Be alert to
malicious
phishing emails.

Report suspicious email activity to PJM.
(610) 666-2244 / it_ops_ctr_shift@pjm.com

